

TalkRiskGroup - Privacy Policy

Introduction

This website is operated by the Mechanism (Contracts) Ltd ("TalkRiskGroup"). We are committed to protecting and respecting your privacy and complying with the Data Protection Act 1998 ("the Act"). TalkRiskGroup is a data processor in terms of the Act. This statement sets out our privacy policy and explains what we do with the personal information that we collect from our Subscribers. Please read the following to understand our views and practices regarding personal information. If you have any questions or concerns regarding this statement, you should contact us using the details given at the end of this statement.

Please note that this policy applies only to the TalkRiskGroup website and not to the websites of other organisations to which we may provide links. We are not responsible for the privacy policies or practices of such third-party sites and you should make your own enquiries in respect of them.

What information may be collected?

When you visit our website, your IP address (the unique address which identifies your computer on the internet) will automatically be logged by our web server. We may automatically collect non-personal information about you such as the type of internet browsers you may use or the site from which you linked to from our website. You cannot be identified from this information and it is only used to assist us in providing an effective service. We also conduct Reporting service that require us to contact you to test your responses and policy

If you register, we will collect information such as your name, email address, post code, website address and contact landline or mobile number or other details which you may voluntarily provide. We will also collect information that is necessary for us to deliver the Service.

How is the information used?

We will use your personal information for basic profiling purposes and to let you know about other goods and services in which you may be interested. We will also use the information we collect to track and monitor the usage of our website and help us understand the patterns of site visitors. This will help us operate the site more effectively, identify what sort of information is of interest to our Clients and assist us in business processes such as record keeping. We will also use the information to conduct analysis and reporting based services.

If you register, we may also use your personal information to help control access to restricted member areas of the website.

Will my personal information be provided to third parties?

We may share your personal information with third parties but only in the circumstances set out below.

- We may supply your personal information to third parties (such as our internet service providers) who help us administer our website. These third parties must at all times provide the same levels of security for your personal information as the TalkRiskGroup and, where required, are bound by a legal agreement to keep your personal information private, secure and to process it only on the specific instructions of the TalkRiskGroup.

- We will supply your personal information to our hosting administrators who are based in the EU.
- We will supply your details to our selected third-party companies who will fulfil additional services including Stripe and Xero who will supply payment and accountancy services both hosted via AWS and complying to all the AWS standards (including ISO/IEC 27001:2013, SOC, PCI DSS v3.2, SAQ A) AWS - ISO 27001, SOC 1 and SOC 2/SSAE 16/ISAE 3402 (Previously SAS 70 Type II), PCI Level 1, FISMA Moderate, Sarbanes-Oxley (SOX).
- We will supply your details to our selected third-party companies who will fulfil additional services including and Sendinblue for service communication that is based in the EU.
- We may also supply your personal information to government bodies and law enforcement agencies but only: if we are required to do so by the requirements of any applicable law; if in our good faith judgement, such action is reasonably necessary to comply with legal process; to respond to any legal claims or actions; or to protect the rights of the TalkRiskGroup, its customers and the public.

Will I be sent information that I did not ask for?

We will use your personal information to keep you informed about our services through a monthly email-based newsletter and information about key promotions. Also where appropriate you may receive email communications relevant to content on the website or to keep you informed of relevant changes to the service, this may also include planned outages and operational changes to the website. If you wish not to receive such communications, please unsubscribe to the monthly newsletter displayed at the end of the email. It is also the case you will be sent notifications and reminders with regards to unfinished elements of the service. If you have any queries regarding this issue please contact us at the address below or, e-mail us at david@talkriskgroup.com.

Cookie Policy

[See Cookies Policy](#)

Chatroom, forums, profiles and Subscribers Generated Content

Subscribers are reminded that chat rooms, forums and areas of our services that allow you to submit content or set up a profile are for public viewing and discussion. Any personal information supplied by Subscribers on these sites is widely accessible, TalkRiskGroup is not responsible for the content posted of these services posted by Subscribers.

What security will exist?

We are committed to protecting the privacy of your personal data. We use appropriate standards of technology and operational security to protect personal information including a Secure Server (based in the EU) and network firewall connection. Operationally, access to personal information is restricted to authorised personnel who are under a duty to maintain the confidentiality and security of such information.

Internet and Data Storage

Personal information submitted by means of the Internet may be vulnerable to unauthorised access by third-parties. Submission of personal information using the Internet is at your own risk. We will take reasonable and appropriate technical measures to ensure that your personal information is

stored in a secure manner. However, we shall have no liability for disclosure of data due to errors in transmission or the fraudulent, negligent or other illegal acts of a third party, such as 'hacking'. Any transmission of personal information on or through the use of our website is at your own

Transmission of Data Overseas

We will transfer your personal information to our website hosting administrators who are based in the EU (AWS based), other than this, we shall also transfer your personal information to certain companies who have contracted to use the TalkRiskGroup service and will not reside outside the European Economic Area. We will not transfer your personal data outside the EU without your prior consent and not without first having assessed the adequacy of protection for individual rights in respect of personal data available in that country. By continuing to use the website and/or register to use the services, you are confirming your consent for us to transmit your data within the EU only in the circumstances described above.

How can I access my personal information?

You have certain rights as a Data Subject under the Data Protection Act 1998 to request details and in certain circumstances a copy of the personal data which we hold about you. The law states that we may not charge for providing this information. If you would like a copy, please write to us at the address below and mark your envelope "Personal information request". Should you discover any inaccuracies in such personal data, please notify us as soon as possible by email at david@talkriskgroup.com or by post at 22 Montrose Street, Glasgow, G1 1RE.

We will then correct our records and notify any third parties to whom such personal data may have been supplied.

What about changes to the privacy policy?

We reserve the right to modify or amend this privacy policy at any time and for any reason. Details of any changes will be posted at the top of the privacy policy web page.

This Site is owned and operated by:

Mechanism (Contracts) Ltd

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Glasgow,
G1 1RE

Company Reg Number SC690496

Email: david@talkriskgroup.com

Website: www.talkriskgroup.com